



## ***Jadwal Pekerjaan***

PENGADAAN PERPANJANGAN PAKET LISENSI SUPPORT SAN STORAGE  
TAHUN ANGGARAN 2023

## 1. Jadwal Pekerjaan

Untuk Pemenuhan Perpanjangan lisensi ini, akan di susun jadwal pekerjaan sebagai berikut:

| No | PENGADAAN PERPANJANGAN PAKET LISENSI<br>SUPPORT SAN STORAGE TAHUN ANGGARAN 2023 | Lama Pekerjaan | Jadwal Pekerjaan                                |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|----|---------------------------------------------------------------------------------|----------------|-------------------------------------------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|
|    |                                                                                 |                | 1                                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 1  | Project Start                                                                   |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| 2  | INISIASI                                                                        |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    | Order Lisensi Perpanjangan                                                      | 15 hari        |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    | Survey Perangkat yang akan di renewal                                           | 1 hari         |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| 3  | Delivery Perangkat                                                              |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    | Delivery Lisensi Perpanjangan Support                                           | 1 hari         |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| 4  | Perpanjangan Lisensi                                                            |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    | Check Update Lisensi dan kondisi pada perangkat                                 | 2 hari         |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    | Dokumentasi                                                                     | 2 hari         |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| 5  | Project Closing (BAST)                                                          |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| 6  | Masa Pemeliharaan                                                               |                | Masa Pemeliharaan sampai dengan 31 Agustus 2024 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|    |                                                                                 |                |                                                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |

Jadwal Masa Pemeliharaan selama masa garansi :

| No |   | PENGADAAN PERPANJANGAN PAKET LISENSI<br>SUPPORT SAN STORAGE TAHUN ANGGARAN 2023 | Lama Pekerjaan & Jadwal Pemeliharaan                                                                                                                                                                                                |
|----|---|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | a | Maintenance Hardware                                                            | Pemeliharaan selama masa Garansi Renewal sampai dengan 31 Agustus 2024                                                                                                                                                              |
|    |   | Preventive Maintenance                                                          | Local Support Services, meliputi:<br>Service Coverage / Helpdesk 24 x 7<br>Preventive Maintenance: 5 times<br>Change Request: 9 times<br>Corrective Maintenance: unlimited<br>On call standby engineer<br>Max Response Time: 1 hour |
|    |   |                                                                                 |                                                                                                                                                                                                                                     |
|    |   |                                                                                 |                                                                                                                                                                                                                                     |
|    |   | Corrective Maintenance                                                          |                                                                                                                                                                                                                                     |